

# BHAKTIVEDANTA SCHOOL



Privacy

Policy

## **Introduction**

This Privacy Policy sets out how Bhaktivedanta School ('School') manages personal information provided to or collected by it, and how to contact us if you have any privacy concerns. The School is bound by the Australian Privacy Principles contained in the Privacy Act 1988.

## **What kinds of personal information does the School collect?**

The School will collect different types of personal information from you, depending on how you interact with us. The type of information the School collects and holds includes (but is not limited to) personal information about:

- students and parents and/or guardians ('Parents') before, during and after the course of a student's enrolment at the School
- job applicants, staff members, volunteers and contractors
- other people who come in contact with the School

The types of personal information the School collects may include your name, contact details and financial details. The School will only collect sensitive information (which is a category of personal information that includes information about things like an individual's health, religious beliefs and racial or ethnic origin) from an individual with their *consent* and which is reasonably necessary for one of the School's functions.

The School may collect personal information because we are required or authorised by an Australian law or court or tribunal order to do so. We will assume that, unless you tell us otherwise, you consent to the collection of the information that you provide to us (either directly or indirectly) for use and disclosure by us in accordance with this privacy policy.

## **Personal Information you provide**

The School will generally collect personal information directly from the individual such as through the completion of forms by Parents or students, face-to-face meetings and interviews, emails and telephone calls.

## **Personal Information collected from third parties**

In some circumstances the School may collect personal information about an individual from a third party, for example a report provided by a medical professional or a reference from another school.

## **Anonymity**

If it is lawful and practicable to do so, the School may offer individuals the opportunity of dealing with the School anonymously or by using a pseudonym. For example, when an individual makes a general

inquiry about the School. However, in some cases where the School requests personal information about a student or Parent, if the information requested is not provided, the School may not be able to enrol or continue the enrolment of the student, or permit the student to take part in a particular activity.

### **How will the School use the personal information you provide?**

The School will use personal information it collects from you for the primary purpose of collection, and for such other secondary purposes that are related to the primary purpose of collection and reasonably expected by you, or to which you have consented.

### **Students and Parents**

In relation to personal information of students and Parents, the School's primary purpose of collection is to enable the School to provide schooling for the student. This includes satisfying the needs of Parents, the needs of the student and the needs of the School throughout the whole period the student is enrolled at the School. The purposes for which the School collects, uses, holds and discloses personal information of students and Parents include:

- to keep Parents informed about matters related to their child's schooling, through correspondence, newsletters or magazines
- day-to-day administration
- looking after students' educational, social and medical wellbeing
- seeking donations and conducting marketing for the School
- to satisfy the School's legal obligations and allow the School to discharge its duty of care

### **Volunteers**

The School also collects, uses, holds, and discloses personal information about volunteers who assist the School in its functions or conduct associated activities, to enable the School and the volunteers to work together.

### **Marketing and fundraising**

The School treats marketing and seeking donations for the future growth and development of the School as an important part of ensuring that the School continues to provide a quality learning environment in which both students and staff thrive. Personal information held by the School may be disclosed to organisations that assist in the School's fundraising, or on occasions, external fundraising organisations. The School may use your personal information to send you fundraising information and School publications (such as newsletters or magazines). You can contact us at any time if you no longer wish to receive marketing or fundraising materials from us.

## **Who might the School disclose personal information to?**

There are a range of people and organisations the School may disclose personal information to. The particular party the School discloses personal information to will depend on the dealings the individual has with us. For example, the School may disclose personal information, including sensitive information, held about an individual to:

- another school
- government departments
- medical practitioners
- people providing services to the School, including specialist visiting teachers, counsellors and sports coaches
- recipients of School publications, such as newsletters or magazines
- Parents
- anyone you authorise the School to disclose information to
- service providers who provide us with business, technology, marketing, operational, professional and other services
- anyone to whom we are required to disclose the information to by law

## **Sending information overseas**

The School may disclose personal information about an individual to overseas recipients, for instance, when storing personal information with technology service providers which are situated outside Australia or to facilitate a school exchange. We only disclose personal information to our overseas service providers when it is necessary for the services they provide to us. When we disclose your personal information overseas, we are required to take measures to ensure that your information will be protected.

## **Management and security of personal information**

We mainly hold personal information electronically in our IT systems, secure servers and databases. The School has in place steps to protect the personal information the School holds from misuse, interference and loss, unauthorised access, modification or disclosure including password access rights to computerised records. The School's staff are also required to respect the confidentiality of students' and Parents' personal information and the privacy of individuals.

## **Access and correction of personal information**

An individual has the right to request access to any personal information which the School holds about them and ask the School to correct any inaccuracies. To make a request to access or update any personal information the School holds about you or your child, please contact the School Principal in writing. The School will require you to verify your identity and specify what information you require.

The School cannot give you information about anyone else. Making a request is free. However, the School may charge a reasonable fee to cover the cost of verifying your application and locating, retrieving, reviewing, and copying any material requested. The fee will not be excessive, and the School will advise the likely cost in advance. We will allow access or make the changes requested unless we consider the Privacy Act or another relevant law requires us to withhold the information, or not make the changes. If we cannot provide you with access to that information, we will provide you with written notice explaining the reasons for refusal.

### **Consent and rights of access to the personal information of students**

The School respects every Parent's right to make decisions concerning their child's education. Generally, the School will refer any requests for consent and notices in relation to the personal information of a student to the student's Parents. The School will treat consent given by Parents as consent given on behalf of the student, and notice to Parents will act as notice given to the student. Parents may seek access to personal information held by the School about them or their child by contacting the School Principal. However, there will be occasions when access is denied. Such occasions would include where release of the information would have an unreasonable impact on the privacy of others, or where the release may result in a breach of the School's duty of care to the student.

The School may, at its discretion, on the request of a student, grant that student access to information held by the School about them, or allow a student to give or withhold consent to the use of their personal information, independently of their Parents. This would normally be done only when the maturity of the student and/or the student's personal circumstances so warranted.

### **Enquiries and complaints**

If you would like further information about the way the School manages the personal information it holds, or wish to complain that you believe that the School has breached the Australian Privacy Principles, please contact the School Principal; [principal@bvschool.org.au](mailto:principal@bvschool.org.au)

The School will investigate any complaint and respond to you as soon as we can. We will try to do this within 10 working days of receiving your complaint. If this is not possible, we will contact you and let you know when we will respond to your complaint. We will notify you of the making of a decision in relation to your complaint as soon as is practicable after it has been made. The School takes any privacy complaint seriously and will deal with all complaints fairly and promptly.

**Using other websites**

The School's website may contain links or references to other websites to which this privacy policy may not apply. You should review the privacy policy of each of those websites and assess whether those policies are acceptable to you before using those websites

**Changes to this privacy policy**

The School may, from time to time, review and update this Privacy Policy to take account of new laws and technology, changes to the School's operations and practices and to make sure it remains appropriate to the changing school environment. Any changes to our privacy policy will be published on our website where you can view an updated version of the privacy policy.